



Volunteer Posting

Medical Ride Volunteer Driver

Organization: Capilano Community Services Society

Volunteer Location: North Shore

Type of Position: Volunteer (Unpaid)

Time Commitment: 2-4 hours per month

Start Date: As soon as possible

About Capilano Community Services Society

Capilano Community Services Society (CCSS) is a registered, not-for-profit charitable society with a mission to foster safe, inclusive, and healthy communities where individuals and families can thrive. CCSS provides engaging, low and no cost family, youth, and seniors programs and support services for North Shore residents. Our programming enhances social connectedness, wellbeing, resiliency, and promotes a sense of community belonging. CCSS is based out of the Lions Gate Community Recreation Centre.

Overview of Medical Driver Volunteer Role

We are looking for caring and dependable volunteers to serve as **Medical Ride Drivers**, helping seniors get to and from medical appointments.

Using your own vehicle, you will accompany seniors to medical appointments, providing transportation for older adults attending medical appointments on the North Shore. Many face mobility, vision, or hearing challenges and rely heavily on these services to remain healthy, independent, and able to participate in the community.

This role is a great fit for someone who enjoys one-on-one connections, driving, and making a real difference in someone's life. The time commitment is typically two to four hours a month, based on your availability and we ask that you commit to providing at least one medical ride per month.

Volunteer Description

- Transport older adults to and from medical appointments using your personal vehicle
- Assist clients in getting in and out of the vehicle if needed
- Communicate clearly, respectfully, and reliably with clients and staff
- Ensure travel is safe and on-time



Qualifications and Experience

- A valid class 5 Driver's Licence (with no "N")
- A clean driver's abstract
- A reliable, insured vehicle
- First Aid knowledge as an asset, but not required

Knowledge, Skills, and Abilities

- Familiarity driving on the North Shore is preferred
- Awareness of needs and challenges faced by seniors, particularly those with mobility, vision, or hearing impairments
- Understanding of the importance of confidentiality and respectful client interactions
- Time management skills and punctuality
- Ability to provide reasonable physical assistance to clients getting in and out of the vehicle if needed

Reimbursement of KM Driven

- Volunteers will be responsible for keeping track of KM driven and are eligible to receive a tax receipt at year end (.72 cents per KM as of Aug 2025)

Additional Criteria

- A successful criminal record and vulnerable sector check will be required prior to the start of employment (at no cost to the volunteer)
- A commitment to volunteering for minimum of 6 months

More Information

Training and a volunteer orientation will be provided to all volunteers. In addition, CCSS offers volunteer recognition, and we hold volunteer appreciation events throughout the year.

How to Apply

To apply for this volunteer position, **please email** Austin Neaves, Seniors Program Supervisor at: austin@capservices.ca. In the email, write a few sentences about yourself and why you are looking to volunteer.